



Dental PPO Member Guide

Dental insurance coverage provides valuable protection for both your smile and your wallet. Below is information to help use the plan.

USING THE DENTAL & VISION NETWORKS

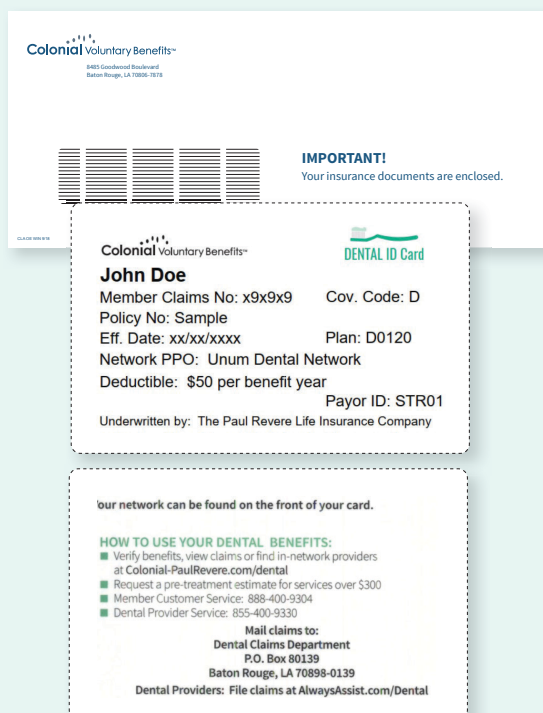
- The name of the dental network is Unum Dental Network. The name of the vision network, if applicable to your coverage, is First Look.
- To find a provider, visit Colonial-PaulRevere.com/dental
- Confirm your providers name and address. Network providers who practice at multiple offices may not be contracted in-network at every office.
- When scheduling your appointment identify yourself as a “Colonial Life Dental member” and let them know to check the network information on your member ID card.
- Unable to locate your dentist or eye doctor in our growing network? Refer your provider by calling the Contact Center at 888-400-9304 or emailing NetworkRecruiting@ColonialLife.com.

Scan this code or go directly to
Colonial-PaulRevere.com/dental



ID CARDS

- ID cards are mailed to your home address within 10 business days of enrolling.
- Only the main insured’s name will be listed.
- Vision coverage, if purchased, includes a separate ID card.
- Below are samples of ID cards and the mailing envelope they are sent in.





CONTACT CENTER

Our dental contact center is available to answer your questions.

Monday–Friday

8 a.m.– 8 p.m. ET

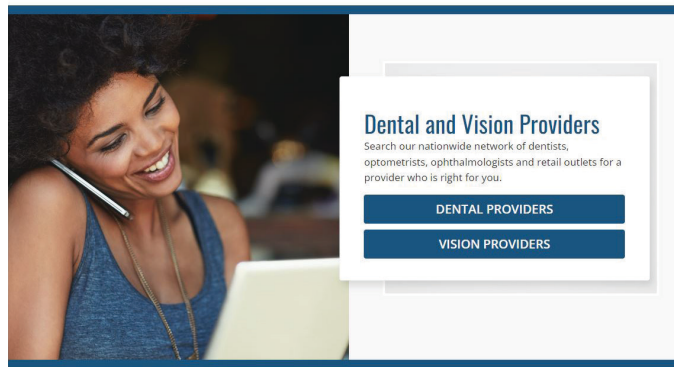
Saturdays

10 a.m.– 4 p.m. ET

Their phone number is

888-400-9304.

Need assistance not related to dental? Visit [Colonial-PaulRevere.com](https://www.colonial-paulrevere.com) 24/7 or call the contact center at 800-325-4368.



MANAGE YOUR BENEFITS AT COLONIAL-PAULREVERE.COM/DENTAL

It's simple to access your dental and vision benefits information. You can:

- Search for in-network providers
- Login to your dental and vision member portal to:
 - Print ID cards
 - View claim history
 - Access coverage information
- Access resources like:
 - Virtual Dental Visits
 - Dental Health Center

CLAIMS

- **Pre-treatment Estimates:** We recommend that your provider submits this when treatment is expected to exceed \$300. A claims examiner will review the treatment plan in advance and advise how the plan will pay so you know what your cost will be.
- **Claim Forms:** Most providers will file claims on your behalf, but if you do need to submit your own claim, you can find the forms you need on [Colonial-PaulRevere.com/dental](https://www.colonial-paulrevere.com/dental).

No benefits will be paid for replacement of teeth missing prior to the effective date of coverage. Underwritten by The Paul Revere Life Insurance Company and administered by Colonial Life and Accident Insurance Company.

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Dentists



Members



Client Partners

Welcome to DenteMax

DenteMax is one of the largest leasable dental PPO networks in the United States. Our clients of insurance companies, third-party administrators and various groups lease the DenteMax PPO network for use in their dental benefit plans in order to service their more than 28 million members nationwide. DenteMax dentists agree to charge these members prices below their usual fees in order to gain access to them. Members then experience these price savings each time they visit a DenteMax dentist.

Highlights

DenteMax reaches more than 265,000 dental access points


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AlwaysCare is now part of Unum!

Beginning January 1, 2017, AlwaysCare dental and vision plans are now available as Unum DentalSM and Unum VisionSM benefits.

As a part of the Unum Group family of licensed insurers, we are a leading provider of group ancillary benefits with a focus on dental and vision insurance.

We are committed to providing the quality benefits you seek with valuable group insurance, easy plan administration, and personalized service at every step. From our **creative solutions** for group benefits to our passionate focus on exceptional service, it's no wonder that 97% of our members say they are satisfied with us!

To learn more about Unum benefits visit www.unum.com.

Products not available in all states.

Tools

[Order Contacts Lenses Online](#)
[Refer a Dentist or Eye Doctor](#)
[Claim Forms](#)

Great Savings on Contact Lenses

—even without vision insurance when you order through AlwaysCare



Order Here

Important AlwaysCare Affiliations:

AlwaysCare and Starmount Life Insurance are part of the Unum Group family of licensed insurers.